

**Return form**

Do you want to return something, no problem! Fill in this form as completely as possible. The article must be – if reasonably possible - in original packaging with the original hanging and price tag returned. You can return your item within 14 days of receiving your purchase.

**Step 1. My data**

Reference number : \_\_\_\_\_

Name : \_\_\_\_\_

Phone number : \_\_\_\_\_

**Step 2. I send back**

Item number:      Description:      Size:      \*Reason code:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\*Reason codes: don't forget to enter the reason! It is then immediately clear to us which action we need to take to undertake.

- A. Item does not fit
- B. Does not meet my needs
- C. A different item has been delivered than ordered
- D. I regret my order
- E. Other reason
- F. I want to exchange for a different size (go to step 3)

**Step 3. Exchange for another size (exchange for another product is not possible)**

Item number Description: Size:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Step 4. Other Do you have any questions, ideas or comments! Mention it below.**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Step 5. Submit Everything filled out completely? Send your package prepaid to the address below.**

Hart Beach Surf Shop  
attn. customer service  
Vissershavenweg 55b  
2583 DL The Hague

When you hand in the return shipment at the post office, you will receive a proof of shipment. Always keep this here we can ask for. This is your proof that you sent something back.

If you have any questions, need help, or would like to receive personal advice, please contact our store.

Available by phone at:

+31 (0) 70 3502591

Or send an email to:

[shop@hartbeach.nl](mailto:shop@hartbeach.nl)